To become a U.S. General Motors Fleet Account, for vehicles which are owned and operated in the United States, you must apply for a U.S. Fleet Account Number (FAN). Fleet Account Numbers are assigned to Qualified Fleet Users upon application to General Motors through gmfan@gm.com. You will also be asked to provide proof of eligibility documentation for the vehicles in your fleet.

**Enrollment Terms and Conditions**

A “Qualified Fleet User” is defined as, subject to below exclusions, any company: (a) which has purchased or leased five (5) or more new cars and/or trucks (any combination of vehicle manufacturers) principally for business use in its operation within the last 12 months; (b) that currently owns or leases five (5) or more medium duty trucks used in its company service; or (c) that currently owns or leases fifteen (15) or more cars and trucks used in its company service. Vehicles must be titled/registered in the company name (personal vehicles are excluded). Proof of eligibility documents must be provided with application (i.e., Titles, Registrations or Proof of Insurance). Requester may be asked for additional documentation.

A Qualified Fleet User will not include: OEM and OEM Dealers; dealer rental, dealer lease, dealer parts companies; used car businesses or dealerships; brokers; or any other similar entities as determined by GM in its sole discretion. Further, companies listed on GM’s suspected exporter list will not be deemed Qualified Fleet Users, and if a FAN has already been issued, such FAN will be revoked.

New motor vehicles ordered under fleet must be delivered to the same Qualified Fleet User (same GM Fleet Account Number or FAN). In addition, vehicles must be kept in fleet service by the same Qualified Fleet User for a minimum of six (6) months from the date of delivery unless a different fleet service requirement is specified in the official written program guidelines provided by GM.

The Qualified Fleet User further agrees to provide, upon request by GM, access to original business records confirming that vehicles were registered, used and transferred only in accordance with GM program requirements. In the event (1) a Qualified Fleet User orders new motor vehicles from a dealer and identifies them as fleet units eligible for GM Fleet programs and those vehicles are not used by Qualified Fleet User in accordance with program requirements, or (2) GM declares that any other actions of a Qualified Fleet User are inconsistent with this program, GM will take appropriate action, in its sole discretion and with or without notice to the Qualified Fleet User, which may include the disqualification of the Qualified Fleet User and/or dealer from future participation in fleet programs, and the issuance of fleet charge back against the dealer or identified Qualified Fleet User for any special allowances, incentives, special option packages or other promotional programs which GM paid or credited the dealer or identified Qualified Fleet User as a result of inaccurate representation.

GM dealers are authorized to sell new motor vehicles only to customers located in the U.S. It is a breach of the Dealer Agreement for a GM dealer to sell new motor vehicles for resale or for use outside the U.S. Qualified Fleet Users agree not to induce GM dealers to violate these resale or export provisions. Violation of this policy by a dealer or a Qualified Fleet User will result in a chargeback to the dealer or Qualified Fleet User and may include dealer or Qualified Fleet User or both being disqualified from further participation in fleet programs. In the event of such a chargeback to the dealer, the Qualified Fleet User agrees to reimburse the dealer.

By signing below, the Qualified Fleet User acknowledges they have read and understand the Enrollment Terms and Conditions.

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**CUSTOMER ACKNOWLEDGMENT**

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<tr>
<th>Corporate Name (PRINT NAME)</th>
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Signature

Date

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CUSTOMER FAN REQUEST FORM 20190807
GM Fleet and Commercial Sales is offering a continued Powertrain Warranty of 5 years or 100,000 miles, whichever comes first, to certain commercial and government customers. This Powertrain Warranty covers all 2018, 2019 and 2020 model year Chevrolet and GMC vehicles sold to commercial customers with purchases under a Fleet Account Number and includes sales delivery types 014, 035, 036, 038 and 040. Exclusions include: 020 rental delivery type; all retail delivery types, including retail business delivery types 018 and 029; Chevrolet Low Cab Forward diesel engine equipped trucks; and all Buick and Cadillac products. Refer to the appropriate New Vehicle Limited Warranty Manual and your dealer for details.

The 5-year/100,000-mile Powertrain Warranty will show in the GM system after the delivery report is processed. Dealers will be able to identify the warranty coverage by VIN in the GM Global Warranty System using Investigate Vehicle History. The Included Maintenance Program will be the same for Fleet and Commercial as retail sales. The specifics of this coverage are outlined in the GM Warranty and Owner Assistance Manual. Please refer to your GMC/Chevrolet Dealer for details.

Customer Initials

NEXT STEPS

Email your completed form with proof of eligibility documents to gmfan@gm.com. Acceptable proof of eligibility documentation includes vehicle Titles, Registration or Proof of Insurance on company vehicles.

If you need assistance please contact GM Fleet Action Center at 1-800-FleetOp (353-3867), prompt #3.