

About This Guide

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An Important Note About Alterations and Warranties

Installations or alterations to the original equipment vehicle (or chassis) as distributed by General Motors are not covered by the General Motors New Vehicle Limited Warranty. The specialty body company, assembler, equipment installer, or upfitter is solely responsible for warranties on the body or equipment and any alterations (or any effect of the alterations) to any of the parts, components, systems, or assemblies installed by GM. General Motors is not responsible for the safety or quality of design features, materials, or workmanship of any alterations by such suppliers.

Online Order Guide

This document makes frequent reference to the Online Order Guide. To access this Guide:

- Go to www.gmfleet.com and click on the “TOOLS” menu item
- Select the “PRE-ORDER” menu item, then “Online Order Guide”
 - Select the model year, then “Cars/Light Trucks” or “Medium Duty Trucks”
 - Select the desired GM Division
 - Select the desired vehicle model

Special Equipment Options (SEO)

Special equipment options and special paint are available on select models at an additional cost. Availability, required minimums for special paint, pricing and ordering instructions are available through your dealer or you can contact our GM Fleet and Commercial Action Center for assistance. Telephone Monday–Friday, 8 a.m.–8 p.m. (EST), 1-800-FleetOp (1-800-353-3867) or use this email form:

<http://www.gmfleet.com/contactus/emailForm.jsp>

Examples of Special Equipment Options (may not apply to all models) include:

- Individual vinyl seats
- Rear seat delete
- Power windows and mirrors
- Backup alarm
- Matching spare wheel and tire
- 12-volt power supply
- Outside mirror delete
- Spare tire delete

Ship-Thru Codes

To save time, ship-thru codes can be specified at the time of order, to ship direct from the factory to a particular GM approved body company for upfitting (eliminating an unnecessary shipment to the dealer).

Sample codes for C4500 Model C4C042 are shown below:

VCB Ship-thru code to Monroe Truck Equipment
CAR Ship-thru code to Monroe Truck Equipment
VFW Ship-thru code to NBC Truck Equipment
VDL Ship-thru code to Knapheide Truck Equipment
VGS Ship-thru code to Select Solutions Group
VHR Ship-thru code to Reading Equipment

Ship-thru codes can be accessed through the Online Order Guide.