



In light of General Motors' announcements today, I want to reach out to you directly to reinforce our commitment to you as a valued GM Fleet and Commercial customer.

GM plans to leverage an expedited, court-supervised process to accelerate the reinvention of our company. We anticipate that this process will enable us to rapidly implement key business requirements on a clearly laid out path to accomplish GM's renewal.

I want to assure you that while tough changes are needed, our strong commitment to our customers remains unchanged. As such:

- GM intends to honor 2009 fleet agreements for ordered and out of stock purchases, including applicable incentive payments.
- Our intent is to continue with vehicle production as outlined in previously communicated schedules.
- GM intends to honor its warranty commitments given at the time of purchase to owners of current and future GM products.
- Service for all brands will continue to be available through authorized GM service facilities, with genuine GM parts.

In addition to the points above, for up-to-date information, answers to Frequently Asked Questions and other communication on GM's promising future, visit [gmfleet.com/newgm](http://gmfleet.com/newgm).

General Motors remains fully committed to the fleet and commercial business, and will continue to provide you desirable, high-quality vehicles from Chevy, Cadillac, Buick and GMC to meet your fleet needs. We appreciate your business and want to continue to be your preferred supplier for fleet vehicles in the years ahead.

Sincerely,

A handwritten signature in black ink that reads "Jim Campbell".

Jim Campbell  
General Manager  
GM Fleet and Commercial Operations